

From: Karine Tan
Sent: Thursday, June 23, 2022 4:23 PM
To: huifen.goh@lhnparking.com.sg
Subject: FW: [EXTERNAL] [LHN Parking] Re: FAILED DSP APPLICATION - SGY8132K
Importance: High

Hi HuiFen

Please help here.. Per your email to me dated 25 May, you have requested me to reapply for the DSP parking on 23 June, which is today. I have applied DSP this morning and just received my application failure email from your company. Please help to approve my application for DSP.. Thanks alot

Kindly assist to fill up the refund form in our website, <https://www.lhnparking.com.sg/refund.html>.

Do take note that refund will take 6 – 8 weeks for the refund to be ready and subjected to approval.

As for the DSP, you may wish to reapply on 23 June. Do take note that the system required 1 day to activate after you received the approval email from our end.

Thank you.

With Regards
Karine Tan
Global Marketing Planning and Operations

From: Karine Tan
Sent: Wednesday, May 25, 2022 2:39 PM
To: LHN Parking <support+id80121@lhnparking.zendesk.com>
Subject: RE: [EXTERNAL] [LHN Parking] Re: Terminate Season Parking - SGY8132K

Hi Hui Fen
Thanks.

With Regards
Karine Tan
Global Marketing Planning and Operations

From: Ms Goh Hui Fen (LHN Parking) <support@lhnparking.zendesk.com>
Sent: Wednesday, May 25, 2022 2:30 PM
To: Karine Tan <karine.tan@razer.com>
Subject: [EXTERNAL] [LHN Parking] Re: Terminate Season Parking - SGY8132K

[EXTERNAL EMAIL] DO NOT CLICK links or attachments unless you recognize the sender and know the content is safe.

Your request (80121) has been updated. Please refer to our Agent's reply below. To add additional comments, reply to this email.

G

Ms Goh Hui Fen (LHN Parking)

25 May 2022, 14:30 GMT+8

Dear Karine,

We have received your refund form. Do take note that refund will take **6 – 8 weeks** for the refund to be ready and **subjected to approval**.

Thank you.

Regards,

Goh Hui Fen

Admin Executive

LHN Parking Pte Ltd A Subsidiary of LHN Limited

DDI +65 6856 6600 F +65 6367 2163

E huifen.goh@lhnparking.com.sg W www.lhnparking.com.sg

A 10 Raeburn Park [#01](#)–03, Singapore 088702

*For Parking Enquiries, Please Call 6856 6600

G

Ms Goh Hui Fen (LHN Parking)

25 May 2022, 09:36 GMT+8

Dear Karine,

We have updated your season parking back in our system. You may wish to remove your cashcard before you exit the carpark.

Thank you.

Regards,

Goh Hui Fen

Admin Executive

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A 10 Raeburn Park [#01](#)-03, Singapore 088702

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karine.tan@razer.com

25 May 2022, 09:34 GMT+8

Hi HuiFen

Meantime, could you help me terminate my daily season parking as I have entered the carpark via DSP today.. Thanks alot

With Regards

Karine Tan

Global Marketing Planning and Operations



Ms Goh Hui Fen (LHN Parking)

25 May 2022, 09:09 GMT+8

Dear Karine,

For termination, we required 1 month notice as per our terms and conditions below.

Suspension, Cancellation, Termination and Refund

1. There shall be no refunds for any unused period of Season Parking fees. However, LHNP reserves the right to refund Season Parking fees in whole or in

part after factoring in one (1) month's notice from the customer whereby an amount equivalent to one (1) month's season parking fees will be deducted from the total amount to be refunded. Such refunds will be made by GIRO or any other means LHNP shall deem fit, after 30 days' notice of refund approval.

2. Season Parking applications must be maintained and paid for every month to retain the service. Suspension of season parking is not permitted.

In addition, there will be a 3% credit card charge deduction of the amount to be refunded.

We would like to inform you that the refund date will be from 24 June to 31 July 2022. We would like to inform you that the refund amount will be \$131.60.

Please find the breakdown below.

24 June to 30 June: \$25.67 (\$110 divided by 30 days x 7 days)

1 July to 31 July: \$110

Total: \$131.60 (\$25.67 + \$110 – 3% credit card charges).

Kindly assist to fill up the refund form in our website,
<https://www.lhnparking.com.sg/refund.html>.

Do take note that refund will take **6 – 8 weeks** for the refund to be ready and **subjected to approval**.

As for the DSP, you may wish to reapply on 23 June. Do take note that the system required 1 day to activate after you received the approval email from our end.

Thank you.

Regards,

Goh Hui Fen

Admin Executive

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karine.tan@razer.com

25 May 2022, 08:54 GMT+8

Hi HuiFen

Thank you for your help.

I started work with Razer on 23 May and I was informed that my working is hybrid mode, not full time working in office. I have bought few months of season parking at 28 Ayer Rajah Crescent. Could you help me cancel my monthly parking that I have paid.

Per Razer HR's advice, they have requested me to apply for daily season parking instead since I do not need to be in office daily.. My daily season parking application has just been approved by LHN and today I entered via daily season parking (DSP). Please help with the needful processing of my request. Ok to serve one month notice. Please help to process the refund of the balance season parking till July 2022 and I'll apply for daily season once my monthly season is cancelled..

Thanks alot and sorry for the inconvenience.

With Regards

Karine Tan

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Attachment(s)
[unnamed_attachment_1.eml](#)



Ms Goh Hui Fen (LHN Parking)

25 May 2022, 08:50 GMT+8

Dear Karine,

As spoken over the phone earlier, you may wish to drop your enquiry here.

Thank you.

Regards,

Goh Hui Fen

Admin Executive

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This email is a service from LHN Parking. Delivered by [Zendesk](#)



PRIVATE & CONFIDENTIAL

19 April 2022

Tan Li Fang (Karine)

70 Bayshore Road
#20-11
Singapore 469987

Dear Karine,

Welcome to Razer! We are excited to offer you an employment with **Razer (Asia Pacific) Pte Ltd** (the "**Company**") upon the terms and conditions set out herein (the "**Agreement**"). You will commence full-time work from **23 May 2022 ("Employment Start Date")** unless and until terminated in accordance with the provisions of this Agreement.

Notwithstanding any other provision in this Agreement, your employment with the Company shall be subject to and conditional upon you:

- signing the Confidentiality and Invention Assignment Agreement set out in the Schedule attached to this Agreement;
- successful receipt of satisfactory results of pre-employment medical check;
- successful receipt of satisfactory references from previous employers or suitable referees which the Company may request at any time prior to the Employment Start Date;
- obtaining all necessary governmental approvals and the relevant work passes (where applicable) which are on terms satisfactory to the Company for you to be legally employed in Singapore; and
- not being subject to any ongoing restrictive covenants from any former employer that could prevent you from fully performing your duties at the Company.

The offer of employment contained herein will automatically lapse and shall be of no effect (and this Agreement will not be effective and will have no force or effect) if any of the above conditions are not satisfied or expressly waived by the Company, or if it becomes clear to the Company that any condition will not be satisfied, prior to the Employment Start Date.

Upon acceptance, this Agreement shall supersede any prior terms and conditions of employment between you and the Company (whether express or implied) and you shall be deemed to have accepted the terms and conditions of this Agreement.

We are confident that with your talents and passion, you are the perfect fit for Razer and this position will be an excellent career opportunity for you to make Razer the world's leading lifestyle brand for gamers.

Tan Li Fang (Karine)